



Will Jacques

Supply Chain Learning and Development Manager
United Biscuits

Will has 22 years food manufacturing experience at United Biscuits, including 12 years at or above factory management level. He has a track record of driving multicultural transformational and incremental performance improvement through proactive change management. Over the last 3 years in a central manufacturing projects role he has been leading a major people change initiative, focused on the alignment and simplification of organisational design, and introducing lean manufacturing across 11 United Biscuits factories in the UK.

For five years Will was Factory General Manager at KP Nuts in Rotherham where he managed the sole sourcing unit of nuts producing up to £53m net sales value and employing up to 400 staff. His achievements included direct labour cost reductions of 6.5% pa average and restructuring of all factory functions to reduce overhead cost per tonne by 21%. Before that he was Factory Manager at Fazer Biscuits in Finland where he was tasked with turning around performance within a £42m turnover manufacturing unit whose performance had suffered dramatically as a result of major consolidation of the UB Nordic footprint.