



## **John Bicheno**

Senior Research Fellow

Lean Enterprise Research Centre, Cardiff Business School

Director of MSc Lean Operations Programmes.

John was born in South Africa. He graduated with engineering degrees from the University of the Witwatersrand, Johannesburg and spent 12 years in industry and local government in South Africa in the areas of project and design engineering, management services, operations research, and operations management.

In 1987 he came to live in England, and took up a position as Senior Lecturer in Operations Management at the University of Buckingham. He has lectured to Masters students at Warwick University, Cranfield University, London Business School, Cardiff Business School and at Fachhochschule Wedel.

In 1996/97 he was part of a research team led by the Department of Manufacturing Engineering at the University of Cambridge investigating the implementation of performance measurement in manufacturing. In 1997 he joined the Lean Enterprise Research Centre, Cardiff Business School, under Professors Dan Jones and Peter Hines, in order to undertake a major research project into the application of Lean Thinking in the automotive supply chain. The UK government and British Steel funded the work.

In 1999 he initiated and became Director of a new MSc programme in Lean Operations at Cardiff Business School.

His books have sold over 100,000 copies. These include *Implementing JIT*, *Cause and Effect Lean*, *The New Lean Toolbox*, *Six Sigma and the Quality Toolbox*, and *Operations Management*